

### Testing Services

e-Zee can assist in all areas of testing. The services e-Zee can offer range from product testing, user acceptance testing, functionality testing to distribution testing.

### Different Types of Testing

#### Product Testing

So you have agreed a new exciting product for your customers. You have an insurer prepared to underwrite it. You have the market to sell it to and you have decided on your distribution strategy for your product. Now the practicalities....

Are you writing the product yourselves?

Is your software house writing it for you?

Is your insurer writing it and passing it to your software house?

Whichever is the answer you will need to test that the pricing and terms are correct. You may also need to test that the product has integrated with your back office software. e-Zee's team of testers are uniquely experienced in testing such products to ensure they are ready for market. We will create a test plan, execute against this and provide evidence of the results.

#### Functionality Testing

Your software provider has written something especially for you, but does it really do what you need and not impact on other existing areas of your system? How will you evidence to your business and any external organisations that you have tested it properly? e-Zee will create and execute a test plan for the appropriate functionality and provide results giving you peace of mind that testing has been executed and is evidenced.

### User Acceptance Testing

You have made the biggest decision of your business life and chosen a new partner for your back office software. Or you have chosen to take an upgrade from your existing supplier or moved a new business line onto your existing platform. Does it really do what you needed and expected? You will require a plan to test against to ensure that a new solution, upgrade or addition to your existing platform is fit for purpose before going live. Again, e-Zee can create and execute this plan and provide the results.

#### How much testing?

Testing is an art form. The breadth and depth of your testing will be a matter of risk acceptance within the footprint/product/functionality and may depend on your distribution strategy. Where there is a higher exposure to errors, such as web quotes, you may need to have more robust testing. e-Zee can help you review the product and the potential market and identify the volume and type of testing needed to meet your risk attitude and profile.

#### How to prepare for testing

Establish test scripts

Identify test teams

Establish error reporting processes

e-Zee can write and prepare test packs and cases, or work with your own people to guide and start them on the process.

#### Testing and Test Management

Where resource is tight you may need support for the actual testing or you may need support for the management of the test process. e-Zee has experienced testers and test managers who can work with your people to ensure robust business practices and to help manage the error reporting back to your suppliers/insurers.